



CANADIAN MUSEUM OF HISTORY

MUSÉE CANADIEN DE L'HISTOIRE



CANADIAN WAR MUSEUM

MUSÉE Canadien de la guerre Annual Report on the Administration of the *Privacy Act* April 1, 2021 to March 31, 2022

Canada

Introduction

The Canadian Museum of History (CMH) submits an Annual Report on its administration of the *Privacy Act* (the "Act") to Parliament each year, which is laid before each House of Parliament in accordance with Section 72 of the Act. This report covers the 2021–2022 fiscal year, with a reporting period of April 1, 2021 to March 31, 2022.

The purpose of the *Privacy Act* is to protect the privacy of individuals with respect to personal information held about them by government institutions, and to provide individuals with the right of access to that information.

In accordance with Treasury Board of Canada Secretariat (TBS) requirements, this report provides an overview of CMH activities in the administration of its responsibilities under the *Privacy Act*.

Mandate

The CMH is a federal Crown corporation responsible for two national museums: the Canadian Museum of History and the Canadian War Museum. The mandate of the CMH is to enhance Canadians' knowledge, understanding and appreciation of events, experiences, people and objects that reflect and have shaped Canada's history and identity, while also enhancing their awareness of world history and cultures.

Access to Information and Privacy Office

The Access to Information and Privacy (ATIP) office at the CMH is the focal point for access to information and privacy matters, and is responsible for the institution's effective administration of the *Privacy Act*. The ATIP office is accountable for developing and implementing effective policies, guidelines, systems and procedures to ensure that the CMH fulfills its privacy-related obligations.

The ATIP Office consists of the Director, Policy and Intergovernmental Relations, Regulatory Affairs and the ATIP and Integrity Officer. A part-time consultant was retained during the reporting period to develop privacy-related policy instruments.

Delegation Order

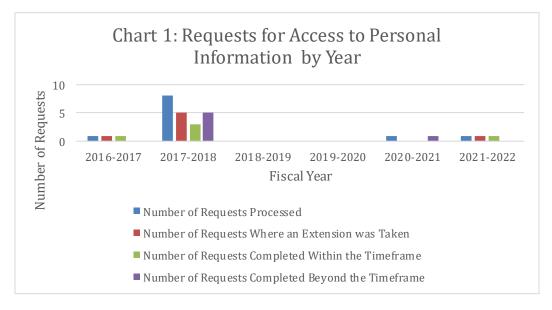
In accordance with Section 73(1) of the *Privacy Act*, the President and Chief Executive Officer (CEO), as head of the CMH, has delegated the powers, duties and functions for the administration of the Act to the Vice-President, Corporate Strategy and Government Affairs. The signed and dated Delegation Order is provided as Appendix A of this report.

Highlights of the *Privacy Act* Statistical Report

Throughout the pandemic, information and privacy staff at the Canadian Museum of History and Canadian War Museum had limited access onsite access for the processing of paper records. Beyond this restriction, staff at both Museums were not affected by COVID-19 in carrying out their responsibilities under the *Privacy Act*.

One request for access to personal information was received by the CMH during the reporting period. The request was extended for 30 days under Section 15(a)(i) of the *Privacy Act*. However, this request was closed as "abandoned" within 30 days of its receipt. As a result, 100% of requests were completed within legislated timelines.

At the same time, 0% of requests received in 2021–2022 were closed with a status of "all disclosed" or "disclosed in part." The CMH did not carry over any requests from previous years. In addition, the CMH is not the subject of any outstanding complaints to the Office of the Privacy Commissioner of Canada. No consultations were received from other organizations. As noted in Chart 1 below, this trend is consistent with the low volumes experienced during previous reporting periods, with the exception of 2017–2018.



Further information can be found in the statistical report and the supplemental statistical report on the Act for the 2021–2022 fiscal year, provided as Appendix B and Appendix C of this report. In addition, you can learn more about the process of making a request for personal information by consulting the CMH's website:

https://www.historymuseum.ca/about/the-corporation/corporate-reports/accessinformation-privacy/

Training and Awareness

No formal training sessions on the Act were held this fiscal year, due to a realignment of priorities and resource challenges.

The ATIP office remains responsible for providing education and training activities. In addition, the ATIP office provides ongoing advice to employees, to ensure fulfillment of the CMH's privacy-related obligations.

Policies, Guidelines, Procedures and Initiatives

The CMH did not implement any new policies, guidelines, procedures or initiatives during the reporting period. However, related sections of the existing Board of Trustees Manual were updated.

Complaints, Investigations and Audits

The *Privacy Act* provides a system of review to help ensure that government institutions comply with their obligations. Under this system of review, an individual has the right to file a complaint with the Privacy Commissioner of Canada, concerning a government institution's privacy practices. The Commissioner will investigate the matter on behalf of the individual. After the complaint has been investigated, the Commissioner will issue a finding on the matter.

The CMH received no complaints during the reporting period, and no investigations were carried out. In addition, no audits regarding CMH obligations under the *Privacy Act* were undertaken during the reporting period.

Monitoring Compliance

During the processing of any request received under the *Privacy Act*, the ATIP Office carefully monitors the proceedings and associated timelines. Clear deadlines are indicated in record-retrieval letters received by the Office of Primary Interest (OPI). An OPI is the holder of relevant personal information for a privacy request. If a deadline is not met, the ATIP office promptly contacts the OPI to follow up on the status of its response and, when required, escalates the issue to the OPI's immediate supervisor.

Weekly status reports from the CMH ATIP Office are provided to the Vice-President, Corporate Strategy and Government Affairs, indicating all key actions and timelines associated with request processing.

No requests for corrections to personal information were received during the reporting period.

Material Privacy Breaches

The Treasury Board Secretariat (TBS) defines a material privacy breach as one involving "sensitive personal information and could reasonably be expected to cause serious injury or harm to the individual and/or involves a large number of affected individuals." TBS requires government institutions to report material privacy breaches to both TBS and the Privacy Commissioner of Canada.

There were no material privacy breaches during the reporting period and, accordingly, no reports were submitted to TBS or the Privacy Commissioner of Canada.

Privacy Impact Assessments

A privacy impact assessment (PIA) is a tool used to determine whether privacy risks may be present in new or existing initiatives that involve the collecting of personal information for administrative purposes.

No new privacy impact assessments were undertaken by the CMH during the reporting period.

TBS requires government institutions to post summaries of their completed PIAs on their corporate websites. Fulfillment of this requirement is in progress by the CMH.

Public Interest Disclosures

At the discretion of the head of the institution, Paragraph 8(2)(m) of the *Privacy Act* permits the disclosure of personal information without consent if, upon careful examination, such disclosure is deemed to be in the public interest.

The CMH made one public interest disclosure under Section 8(2)(m) of the *Privacy Act*. Pursuant to Section 8(5) of the *Privacy Act*, the CMH notified the Office of the Privacy Commissioner, in advance, of the upcoming limited disclosure of personal information deemed to be in the public interest.

The disclosure related to a harassment complaint investigation carried out in 2021. The head of the institution (interim CEO) carefully considered the public interest involved in disclosure and the privacy issues at stake, and concluded that the public interest clearly outweighed any invasion of privacy that could result from the disclosure.

APPENDIX A: DELEGATION ORDER

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Delegation of Authority

In accordance with section 73 of the Privacy Act, I, Caroline Dromaguet, Interim President and Chief Executive Officer (the head) of the Canadian Museum of History (CMH) hereby delegate the powers, duties and functions covered by the under-listed sections and subsections of the Act, to the CMH's Vice-President, Corporate Strategy and Government Affairs:

Sections and subsections	Sections and subsections	Sections and subsections	Sections and subsections
8 (2) (j), (m)	17(3)(b)	24	35 (1), (4)
8 (4), (5)	18 (2)	25	36 (3)
9(1), (4)	19 (1), (2)	26	37 (3)
10	20	27	51 (2) (b), (3)
14	21	28	72 (1)
15	22	31	9, 11 (2) and (4), (13) (1) and 14 of the Privacy Regulations.
17 (2) (b)	23	33 (2)	

Caroline Dromaguet Interim President and Chief Executive Officer

Date: February 11,2022

100, rue Laurier Street Gatineeu QC: K1A 0M8 Cinada musaadalhistoira.ca historymuseum.ca

1, place Viny Place Ottawa ON-K1A 0M8 Canada museedelaguerre.ca warmuseum.ca

Heather Paszkowski Vice-President, Corporate Strategy and Government Affairs

Date: February 8, 2022

Canada

APPENDIX B: STATISTICAL REPORT ON THE *PRIVACY ACT*



Statistical Report on the Privacy Act

Name of Institution : Canadian Museum of History and Canadian War Museum

Reporting Period : <u>2021-04-01</u> to <u>2022-03-31</u>

Section 1 – Requests Under the Privacy Act

1.1. Number of Requests Received

		Number of Requests
Received during reporting period		1
Outstanding from previous reporting periods		0
 Outstanding from previous reporting periods 	0	
 Outstanding from more than one reporting period 	0	
Total		1
Closed during reporting period		1
Carried over to next reporting period		0
 Carried over within legislated timeline 	0	
 Carried over beyond legislated timeline 	0	

1.2. Channel of requests

Source	Number of Requests
Online	1
E-mail	0
Mail	0
In Person	0
Phone	0
Fax	0
Total	1

Section 2 – Informal Requests

2.1. Number of informal requests

		Number of Requests
Received during reporting period	0	
Outstanding from previous reporting periods	0	
Outstanding from previous reporting period	0	
 Outstanding from more than one reporting period 	0	
Total		0
Closed during reporting period		0
Carried over to next reporting period	0	

2.2. Channels of informal requests

Source	Number of Requests
Online	0
E-mail	0
Mail	0
In person	0
Phone	0
Fax Total	0
Total	0

2.3. Completion time of informal requests

	Completion Time										
1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total				
0	0	0	0	0	0	0	0				

2.4. Pages released informally

Less Than 100 Pages Released			0 Pages eased	501-100 Rele	-		00 Pages eased		nan 5000 Released
Number of Requests	Pages Released	Number of Requests	Pages Released	Number of Requests	Pages Released	Number of Requests		Number of Requests	Pages Released
0	0	0	0	0	0	0	0	0	0

Section 3 – Requests Closed During the Reporting Period

3.1. Disposition and completion time

Disposition of	Completion Time							
Requests	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
All disclosed	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0
No records exist	0	0	0	0	0	0	0	0
Request abandoned	0	1	0	0	0	0	0	1
Neither confirmed nor denied	0	0	0	0	0	0	0	0
Total	0	1	0	0	0	0	0	1

3.2. Exemptions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
18(2)	0	22(1)(a)(i)	0	23(a)	0
19(1)(a)	0	22(1)(a)(ii)	0	23(b)	0
19(1)(b)	0	22(1)(a)(iii)	0	24(a)	0
19(1)(c)	0	22(1)(b)	0	24(b)	0
19(1)(d)	0	22(1)(c)	0	25	0
19(1)(e)	0	22(2)	0	26	0
19(1)(f)	0	22.1	0	27	0
20	0	22.2	0	27.1	0
21	0	22.3	0	28	0
		22.4	0		

3.3. Exclusions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
69(1)(a)	0	70(1)	0	70(1)(d)	0
69(1)(b)	0	70(1)(a)	0	70(1)(e)	0
69.1	0	70(1)(b)	0	70(1)(f)	0
		70(1)(c)	0	70.1	0

3.4. Format of information released

		Electronic	C		
Paper	E-record	Data set	Video	Audio	Other
0	0	0	0	0	0

3.5. Complexity

3.5.1. Relevant pages processed and disclosed for paper and e-record formats

Number of Pages Processed	Number of Pages Disclosed	Number of Requests
0	0	1

3.5.2. Relevant pages processed by request disposition for <u>paper</u> and <u>e-record</u> formats by size of requests

Disposition		Less Than 100 Pages Processed		100-500 Pages Processed		501-1 000 Pages Processed		1 001-5 000 Pages Processed		More Than 5000 Pages Processed	
		Pages Processed		Pages Processed		Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed	
All Disclosed	0	0	0	0	0	0	0	0	0	0	
Disclosed in part	0	0	0	0	0	0	0	0	0	0	
All exempted	0	0	0	0	0	0	0	0	0	0	
All excluded	0	0	0	0	0	0	0	0	0	0	
Request abandoned	1	0	0	0	0	0	0	0	0	0	
Neither confirmed nor denied	0	0	0	0	0	0	0	0	0	0	
Total	1	0	0	0	0	0	0	0	0	0	

3.5.3. Relevant minutes processed and disclosed for <u>audio</u> formats

Number of Minutes Processed	Number of Minutes Disclosed	Number of Requests
0	0	0

3.5.4. Relevant minutes processed per request disposition for <u>audio</u> formats by size of requests

Disposition	Less than 60 Minutes 60–120 minutes processed		More than 120 Minutes processed			
-	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed
All disclosed	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0
Total	0	0	0	0	0	0

3.5.5. Relevant minutes processed and disclosed for video formats

Number of Minutes Processed	Number of Minutes Disclosed	Number of Requests
0	0	0

3.5.6. Relevant minutes processed per request disposition for <u>video</u> formats by size of requests

Disposition		60 Minutes essed	60–120 Minutes processed		More than 120 Minutes processed	
	Number of Requests	Minutes Processed	Minutes Processed	Minutes Processed	Number of Requests	Minutes Processed
All disclosed	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Requests abandoned	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0
Total	0	0	0	0	0	0

3.5.7. Other complexities

Disposition	Consultation Required	Legal Advice Sought	Interwoven Information	Other	Total
All disclosed	0	0	0	0	0
Disclosed in part	0	0	0	0	0
All exempted	0	0	0	0	0
All excluded	0	0	0	0	0
Request abandoned	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0
Total	0	0	0	0	0

3.6. Closed Requests

3.6.1. Number of requests closed within legislated timelines

Number of requests closed within legislated timelines	1
Percentage of requests closed within legislated timelines (%)	100

3.7. Deemed refusals

3.7.1. Reasons for not meeting legislated timelines

Number of	Principal Reason					
requests closed past the legislated timelines	Interference with operations / Workload	External Consultation	Internal Consultation	Other		
0	0	0	0	0		

3.7.2. Requests closed beyond legislated timelines (including any extension taken)

Number of days past legislated timelines	Number of requests past legislated timeline where no extension was taken	Number of requests past legislated timeline where an extension was taken	Total
1 to 15 Days	0	0	0
16 to 30 Days	0	0	0
31 to 60 Days	0	0	0
61 to 120 Days	0	0	0
121 to 180 Days	0	0	0
181 to 365 Days	0	0	0
More than 365 Days	0	0	0
Total	0	0	0

3.8. Requests for translation

Translation Requests	Accepted	Refused	Total
English to French	0	0	0
French to English	0	0	0
Total	0	0	0

Section 4 – Disclosures Under Subsections 8(2) and 8(5)

Paragraph 8(2)(e)	Paragraph 8(2)(m)	Subsection 8(5)	Total
0	1	1	2

Section 5 – Requests for Correction of Personal Information and Notations

Disposition for Correction Requests Received	Number
Notations attached	0
Requests for correction accepted	0
Total	0

Section 6 – Extensions

6.1. Reasons for extensions

	15(a)(i) Ir	nterferend	ce with Op	perations	15 (a)(ii		15(b)	
where an	Further review required to determine exemptions	of pages	volume	Documents are difficult to obtain	Cabinet Confidence Section (Section 70)	External		Translation purposes or conversion
1	0	0	1	0	0	0	0	0

6.2 Length of extensions

		15(a)(i) Interference with 15 (a)(ii) Consultation operations						
l an ath of	Further review required to determine exemptions	of pages	Large volume of requests	Documents are difficult to obtain	Cabinet Confidence Section (Section 70)	External	Internal	Translation purposes or conversion
1 to 15 days	0	0	0	0	0	0	0	0
16 to 30 days	0	0	1	0	0	0	0	0
31 days or greater								0
Total	0	0	1	0	0	0	0	0

Section 7 – Consultations Received From Other Institutions and Organizations

7.1. Consultations Received from other Government of Canada institutions and other organizations

Consultations	Other Government of Canada	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during the reporting period	0	0	0	0
Outstanding from the previous reporting period	0	0	0	0
Total	0	0	0	0
Closed during the reporting period	0	0	0	0
Carried over within negotiated timelines	0	0	0	0
Carried over beyond negotiated timelines	0	0	0	0

7.2. Recommendations and completion time for consultations received from other Government of Canada institutions

	Number of Days Required to Complete Consultation Requests									
Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total		
Disclose entirely	0	0	0	0	0	0	0	0		
Disclose in part	0	0	0	0	0	0	0	0		
Exempt entirely	0	0	0	0	0	0	0	0		
Excludeentirely	0	0	0	0	0	0	0	0		
Consult other institution	0	0	0	0	0	0	0	0		
Other	0	0	0	0	0	0	0	0		
Total	0	0	0	0	0	0	0	0		

7.3. Recommendations and completion time for consultations received from other organizations outside the Government of Canada

	1	Number of days required to complete consultation requests								
Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More than 365 Days	Total		
Disclose entirely	0	0	0	0	0	0	0	0		
Disclose in part	0	0	0	0	0	0	0	0		
Exempt entirely	0	0	0	0	0	0	0	0		
Exclude entirely	0	0	0	0	0	0	0	0		
Consult other institution	0	0	0	0	0	0	0	0		
Other	0	0	0	0	0	0	0	0		
Total	0	0	0	0	0	0	0	0		

Section 8 – Completion Time of Consultations on Cabinet Confidences

8.1. Requests with Legal Services

	Fewer Than 100 Pages Processed		.		501-1000 Pages Processed		1 001-5 000 Pages Processed		More than 5 000 Pages Processed	
Number of Days	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

8.2. Requests with Privy Council Office

	Fewer Than 100 Pages Processed		100-500 Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More than 5000 Pages Processed	
Number of Days	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

Section 9 – Complaints and Investigation Notices Received

Section 31	Section 33	Section 35	Court Action	Total
0	0	0	0	0

Section 10 – Privacy Impact Assessments (PIAS) and Personal Information Banks (PIBs)

10.1. Privacy Impact Assessments

Number of PIAs completed	0
Number of PIAs modified	0

10.2. Institution-specific and Central Personal Information Banks

Personal Information Banks	Active	Created	Terminated	Modified
Institution-specific	1	0	0	0
Central	44	0	0	0
Total	45	0	0	0

Section 11 – Privacy Breaches

11.1. Material Privacy Breaches reported

Number of material privacy breaches reported to TBS	0
Number of material privacy breaches reported to OPC	0

11.2. Non-Material Privacy Breaches

0

Section 12 – Resources Related to the Privacy Act

12.1. Allocated Costs

Expenditure	S	Amount
Salaries		\$44,570
Overtime		\$0
Goods and Services		\$3,240
 Professional services contracts 	\$3,240	
Other	\$0	
Total		\$47,810

12.2. Human Resources

Resources	Person Years Dedicated to Privacy Activities
Full-time employees	0.450
Part-time and casual employees	0.000
Regional staff	0.000
Consultants and agency personnel	0.010
Students	0.000
Total	0.460

Note: Enter values to three decimal places.

APPENDIX C: SUPPLEMENTAL STATISTICAL REPORT ON THE ACCESS TO INFORMATION ACT



Supplemental Statistical Report on the Access to Information Act and the Privacy Act

Name of Institution: Canadian Museum of History and Canadian War Museum

Reporting Period: <u>2021-04-01</u> au <u>2022-03-31</u>

Section 1: Capacity to Receive Requests under the Access to Information Act and the Privacy Act

Enter the number of weeks your institution was able to receive ATIP requests through the different channels.

	Number of Weeks
Able to receive requests by mail	52
Able to receive requests by email	52
Able to receive request through the digital request service	52

Section 2: Capacity to Process Records under the *Access to Information Act* and the *Privacy Act*____

2.1. Enter the number of weeks your institution was able to process paper records in different classification levels.

	No Capacity	Partial Capacity	Full Capacity	Total
Unclassified Paper	0	52	0	52
Records				
Protected B Paper Records	0	52	0	52
Secret and Top Secret Paper Records	0	52	0	52

2.2. Enter the number of weeks your institution was able to process electronic records in different classification levels.

	No Capacity	Partial Capacity	Full Capacity	Total
Unclassified Electronic Records	0	0	52	52
Protected B Electronic Records	0	0	52	52
Secret and Top Secret Electronic	0	0	0	52

Records	
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Section 3: Open Requests and Complaints Under the Access to Information Act

3.1. Enter the number of open requests that are outstanding from previous reporting periods.

Fiscal Year Open Requests Were Received	Open Requests that are <i>Within</i> Legislated Timelines as of March 31, 2022	Open Requests that are <i>Beyond</i> Legislated Timelines as of March 31, 2022	Total
Received in 2021-2022	0	12	12
Received in 2020-2021	0	1	1
Received in 2019-2020	0	0	0
Received in 2018-2019	0	1	1
Received in 2017-2018	0	0	0
Received in 2016-2017	0	0	0
Received in 2015-2016 or earlier	0	0	0
Total	0	14	14

Row 8, Col. 3 of Section 3.1 must equal Row 7, Col. 1 of Section 1.1 of the 2021-2022 Statistical Report on the Access to Information Act

3.2. Enter the number of open complaints with the Information Commissioner of Canada that are outstanding from previous reporting periods.

Fiscal Year Open Complaints Were Received by Institution	Number of Open Complaints
Received in 2021- 2022	0
Received in 2020- 2021	0
Received in 2019- 2020	0
Received in 2018- 2019	2
Received in 2017- 2018	0
Received in 2016- 2017	0
Received in 2015- 2016 or earlier	0
Total	2

Section 4: Open Requests and Complaints Under the *Privacy Act*

4.1 Enter the number of open requests that are outstanding from previous reporting periods.

Fiscal Year Open Requests Were Received	Open Requests that are <i>Within</i> Legislated Timelines as of March 31, 2022	Open Requests that are <i>Beyond</i> Legislated Timelines as of March 31, 2022	Total
Received in 2021-2022	0	0	0
Received in 2020-2021	0	0	0
Received in 2019-2020	0	0	0
Received in 2018-2019	0	0	0
Received in 2017-2018	0	0	0
Received in 2016-2017	0	0	0
Received in 2015-2016 or earlier	0	0	0
Total	0	0	0

Row 8, col. 3 of Section 4.1 must equal Row 7, Col. 1 of Section 1.1 of the 2021-2022 Statistical Report on the *Privacy Act*.

4.2 Enter the number of open complaints with the Privacy Commissioner of Canada that are outstanding from previous reporting periods.

Fiscal Year Open Complaints Were Received by Institution	Number of Open Complaints
Received in 2021-2022	0
Received in 2020-2021	0
Received in 2019-2020	0
Received in 2018-2019	0
Received in 2017-2018	0
Received in 2016-2017	0
Received in 2015-2016 or earlier	0
Total	0

Section 5: Social Insurance Number (SIN)

Did your institution receive authority for a new collection or new consistent u	use
of the SIN in 2021-2022?	No